

MultiSafepay manual

Plug-in VirtueMart-2 v2.06

Compatibility:

Package	Version	Shopmodule	Version	Tested
Joomla	2.5.7	VirtueMart	2.0.12b	V

MultiSafepay Payment plug-in for VirtueMart-2
<http://www.MultiSafepay.com>
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Thank you for downloading the MultiSafepay VirtueMart 2.0 plug-in.
In this manual we'll explain how to install as well as configure the plug-in.

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1 Adding your website to the MultiSafepay backoffice

1.1 Logging into the MultiSafepay backoffice

Before getting started with the installation, it is necessary to add your website to your MultiSafepay backoffice.

In order to do so you'll have to log into the MultiSafepay backoffice.

Once logged in click on 'Sites' located under 'Settings' in the menu on the left.

MultiSafepay Payment 2.0

Geen maandelijkse vaste kosten!
Binnen 1 uur alle betaalmethoden accepteren!

Deutsch Español Français English Nederlands

Tuesday, July 20, 2009 Laatste ingelogd: July 20, 2009

Saldo	
	EUR
Beschikbaar	496.30
Inkomend	0.00
Uitgaand	0.00

Rekening

Rekeningoverzicht

Storten

Uitbetalen

Overboeking

E-mail betaallink

Uitgaven

Beheer

Alle transacties

Transacties zoeken

Transactierapportage

Offline-acties

Accountant Export

Instellingen

Viebsites

Templates Betaalpagina

Automatisch Uitbetalen

Betaalmethoden

E-mailadres

Telefoonnummers

Wachtwoord

Rekeningoverzicht

Lopende Transacties

Datum	Van Naar	Beschrijving	Bedrag
2009-07-10		Storten: iDeal	EUR 1.00
2009-07-09		Storten: iDeal	EUR 1.00
2009-07-06		Storten: Directabanking	EUR 1.00

Gesloten transacties

Datum	Van Naar	Beschrijving	Bedrag
2009-07-07		Storten: iDeal	EUR 3.00

Voorbeelde transacties

Datum	Van Naar	Beschrijving	Bedrag
2009-07-17		Storten: iDeal	EUR 21.00
2009-07-17		Storten: iDeal	EUR 1.00

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1.2 Adding your website

Add new site

Category	<input type="text"/>
Description	<input type="text"/>
Base URL	<input type="text"/>
Notification URL	<input type="text"/>
<input type="checkbox"/> Enable PrivatePay	
<input checked="" type="checkbox"/> Enable SecondChance	

Customization

Page template (Connect)	<input type="text"/>
Page logo (fast checkout)	<input type="text"/>

Portal

Portal description	<input type="text"/>
<input type="checkbox"/> Display in portal	
<input type="checkbox"/> QShops Keurmerk	
<input type="checkbox"/> Thuiswinkel Waarborg	
<input type="checkbox"/> AntiTrust Certificaat	


Save

Category	Provide the category your website falls under.
Description	The name of your website. The description you enter here will reflect that which is visible during all transactions.
Base URL	The website's main URL preceded by the communication protocol. (HTTP/HTTPS)
Notification URL	This will be the URL MultiSafepay uses to update the order statuses in the backend of your website.
Enable PrivatePay	This option allows your customers to pay anonymously on your website. With PrivatePay; MultiSafepay ensures that you do not receive any personal data. Only functions with non-physical products, such as downloads, online subscriptions etc.
Enable Second Chance	When enabled an automatic e-mail, containing a payment link, will be sent in the case your customer doesn't or is unable to complete a payment for whatever reason.
Page Template (Connect)	Allows you to customize the entire payment environment to your own liking. Please refer to the Implementation Manual Payment Templates in the 'API/Manual' Section listed under 'Support & Contact'.
Page Logo (Fast Checkout)	Allows you to insert your company logo. Please refer to the Implementation Manual Payment Templates in the 'API/Manual' Section listed under 'Support & Contact'.
Portal Description	If you wish, you may enter a description which we shall display in your MultiSafepay-portal. Checking this allows you to display your webshop in the MultiSafepay-portal.
QShops Keurmerk	Enable if the QShops Keurmerk has approved your website
Thuiswinkel Waarborg	Enable if the Thuiswinkel Waarborg has approved your website
AntiTrust Certificaat	Enable if the AntiTrust Certificate has approved your website

1.3 Generating the Site ID and Site Security Code

Click 'Save' once the required information have been entered to save your website to your account. As shown below, two codes will have been generated and displayed; the **Site ID** and the **Site Code**. Both the aforementioned codes as well as your Merchant Account ID are needed for the installation.

Sites

Site ID	Site Secure Code	Description	URL	Category
133	811523	Demo winkel	http://https://demowinkel.com	Elektronica  

2 Installing the MultiSafepay module

2.1 Installation requirements

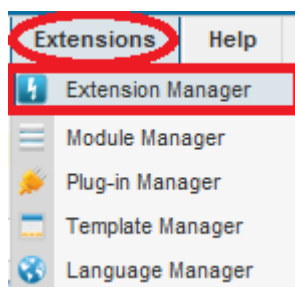
Both Joomla and VirtueMart must be installed before proceeding with the installation of the MultiSafepay VirtueMart 2 plug-in.

Joomla: <http://www.joomla.org/>

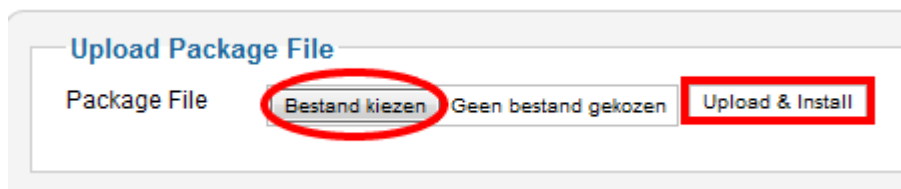
VirtueMart : <http://virtuemart.net/>

2.2 Installation

In the backend of VirtueMart 2; Navigate to 'Extensions' -> 'Extension Manager'.



Next click on 'Choose File' to browse to the Plugin_VirtueMart2.#.zip located on your computer.



Once done; Click 'Upload & Install'.

2.3 Support

We do not offer support with the installation of Joomla and VirtueMart 2. If you happen to come across any issues during the installation, then we'd recommend having a look at the 'Business Partners' overview listed below

<http://www.MultiSafepay.com/en/business-partners/>

2.4 Notification URL

The Notification URL will be generated and displayed in your the backend of Virtuemart while configuring the plug-in. You may copy and paste the aforementioned into your MultiSafepay account.

3 Configuration

3.1 Adding MultiSafepay as a Payment method

Log into the backend and choose 'Components' -> 'Virtuemart'.

In VirtueMart navigate to 'Shop' -> 'Payment Methods'.

In order to add a new Payment Method, click on the icon labeled 'New' as indicated below.



Proceed by entering the following;

Description	The name of your website. The description you enter here will reflect that which is visible during all transactions.
Payment Name	Assign a name to the Payment Method.
Published	Yes; Selecting 'No' will disable (and hide) MultiSafepay as a payment method on your website.
Payment Description	A short description for the Payment Method as shown above should suffice.
Payment Method	Select 'MultiSafepay' as the Payment Gateway from the dropdown menu.
List Order	Allows you to re-arrange the listing order.

Once done, click on 'Save'.

3.2 Configuring the MultiSafepay VirtueMart 2.0 plug-in

Navigate to the tab labeled 'Configuration'

Here you may enter that which is required. The aforementioned can be found in your MultiSafepay backoffice under 'Sites'

The screenshot shows the Joomla! Administration interface for the MultiSafepay VirtueMart 2.0 plug-in. The top navigation bar includes 'Administration' and a menu with 'Site', 'Users', 'Menus', 'Content', 'Components', 'Extensions', and 'Help'. The left sidebar shows the 'Payment Method [Edit]' section with a 'Configuration' tab selected. The main content area is divided into two sections: 'Payment Method Information' and 'Configuration'.

Payment Method Information:

- Test of Live Multisafepay account
- Account ID
- Site ID
- Site Secure Code
- Notification url
- Logo by betaalmethoden
- Multisafepay status: Initialized
- Multisafepay status: Completed
- Multisafepay status: Uncleared
- Multisafepay status: Void
- Multisafepay status: Declined
- Multisafepay status: Refunded
- Multisafepay status: Expired
- Multisafepay status: Cancelled
- Valuta
- Landen
- Minimum bedrag
- Maximum bedrag
- Toeslag per transactie
- Percentage van het totaalbedrag
- Belasting

Configuration:

Multisafepay account instellingen

- ☒ Live ☐ Test
- Account ID: 1000000
- Site ID: 123
- Site Secure Code: 1234
- Notification url: http://multisafepay-demo.com/plugin/group/Joomla2.5.7-VirtueMart2.0.12b/index.php?option=com_virtuemart&view=multisafepayresponse&mode=notify&type=initail&task=notify&pm=1&
- Logo by betaalmethoden: Select some Options

Statuscode instellingen

- Pending
- Confirmed
- Pending
- Cancelled
- Cancelled
- Refunded
- Cancelled
- Cancelled

Virtuemart instellingen

- Default Vendor Currency: Select some Options
- Minimum bedrag
- Maximum bedrag
- Toeslag per transactie
- Percentage van het totaalbedrag
- Belasting: Apply no rule

<i>Account Type</i>	Here you're required to specify what type of MultiSafepay Merchant account you intend on using. Test or Live account.
<i>Account ID</i>	Your MultiSafepay Account ID.
<i>Site ID</i>	The earlier mentioned Site ID from your MultiSafepay backoffice.
<i>Site Secure Code</i>	The earlier mentioned Site Secure Code from your MultiSafepay backoffice.
<i>Notificatie URL</i>	This will be the URL MultiSafepay uses to update the order statuses in the back-office of your website.
<i>Logo bij betaalmethode</i>	An optional logo.
<i>Initialized</i>	Pending
<i>Complete</i>	Confirmed
<i>Uncleared</i>	Pending
<i>Void</i>	Cancelled
<i>Declined</i>	Cancelled
<i>Refunded</i>	Refunded
<i>Expired</i>	Cancelled
<i>Cancelled</i>	Cancelled
<i>Valuta</i>	Select your currency
<i>Landen</i>	Specify the countries you'd like to restrict shipping to. Leave the field empty otherwise.
<i>Minimum bedrag</i>	Min. order amount
<i>Maximum bedrag</i>	Max. order amount
<i>Toeslag per transactie</i>	Additional fees during transactions.
<i>Percentage van het totaalbedrag</i>	-
<i>BTW</i>	VAT

4 Verify

We recommend verifying the functionality once the plug-in has been installed and configured, which can be achieved quite easily.

The most commonly occurring issue would be the lack of feedback sent from MultiSafepay to your webstore intended to update the status of an order.

The above usually points out to an incorrect Notification URL.

This can be verified by having a customer place an order, or by placing a test order yourself, on your website.

It is also highly recommended to perform a test order when using the Fast Checkout package.

Afterwards proceed by logging into your MultiSafepay backoffice.

Huidige website

Rekening

Home

Opwaarderen

Uitbetalen

Overboeking

Betaallink

Uitloggen

Transacties

Alle transacties

Transactierapportage

Financiële rapportage

MT940 export

Offline-acties

Betaal Na Ontvangst

Offline-acties

Aangemaakt	Order ID	Actie	Status	Resultaat	Laatste poging	Succes	
2012-10-16	338842773	notifyMerchantTrans	pending	302-	2012-10-16	2012-10-16	
2012-10-16	811392211	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	811392211	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	811392211	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	811392211	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	776867675	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	776867675	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	776867675	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	776867675	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	193795776	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	193795776	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	193795776	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	193795776	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	598065185	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	598065185	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	598065185	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-16	598065185	notifyMerchantTrans	pending	503-<IDOC	2012-10-16	2012-10-16	
2012-10-01	100000123	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000123	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000123	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000122	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000122	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000122	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	
2012-10-01	100000122	notifyMerchantTrans	success	ok	2012-10-01	2012-10-01	

Once logged in, navigate to the submenu 'Transactions' on the left en click on 'Offline actions'

'success' and 'ok' in the column 'Status' and 'Results' indicates the feedback through the Notification URL is functioning correctly, although there are exceptions to the that and every rule.

5 Questions?

Below you'll find an overview of Business Partners who are experienced and available might you come across any issues during the installation. Furthermore we offer information on our support center in the form of a knowledgebase, troubleshooter and we offer the option to create tickets, you can access our support center via <http://support.multisafepay.com>

<http://www.multisafepay.com/nl/business-partners/>

Our Technical Support helpdesk is reachable in case you may have any further Technical related questions on weekdays from 08h30 till 17h00 by phone; +31 (0)20 8500 500 or by Live Chat on our website.